

We claim:

1. A method of providing security services to a client comprising the steps of:
maintaining a database of information which relates to security services for a client,
wherein the database comprises a plurality of text files, comprising at least portions of
reports from security officers;
performing a search of the database in response to a search request received via the
Internet from a computer; and
providing the results of the search of the database via the Internet to the computer
from which the search request was received.
2. The method according to claim 1 wherein the database comprises a plurality
of files associated with a plurality of client sites and wherein the database is searchable by
client site information.
3. The method according to claim 1 wherein the database comprises a plurality
of files associated with at least one date and wherein the database is searchable by date
information.
4. The method according to claim 1 wherein the database comprises a plurality
of files associated with at least one incident code and wherein the database is searchable by
incident code information.
5. The method according to claim 1 wherein the database further comprises a
plurality of image files.

6. The method according to claim 1 further comprising the steps of:
adding information regarding security services for a client to the database; and
updating the information provided to a client via the Internet.

7. A method of providing security services to a client comprising the steps of:
providing new information regarding security services for at least one client from a
first computer at a first location to a database stored in memory of a second computer at a
second location; wherein the database comprises a plurality of text files relating to security
services for the at least one client;

updating the database with the new information;

maintaining a web site accessible via the Internet, wherein the database is accessible
to a visitor of the web site via the Internet; and

allowing the visitor to view information from the database via the Internet.

8. The method according to claim 7 further comprising the steps of:
receiving a request for information from the visitor; and
providing information from the database to the web site in response to a request for
information from the client.

9. The method according to claim 7 further comprising the step of:
requiring the visitor of the web site to provide an authorization code before viewing
any information from the database.

10. The method according to claim 9 wherein the information in the database is protected by secure socket layer encryption.

11. A method of obtaining information regarding security services, comprising the steps of:

accessing via the Internet, from a first computer at a first location, a database stored on a second computer at a second location, remote from the first location, wherein the database comprises a plurality of text files, comprising at least portions of reports of security personnel, and relating to security services for at least one client;

sending, from the first computer via the Internet to the second computer, a search request for selected files from the database;

receiving in response to the search request information regarding the files of the database that have information relevant to the search request;

selecting at least one of the files from the database to be received; and

receiving the selected file from the database.

12. The method according to claim 11 further comprising the step of:

providing the second computer with a password.

13. The method according to claim 11 wherein the database comprises a plurality of incident report files and a plurality of image files.

14. The method according to claim 11 wherein the database comprises a plurality of video clip files.

15. The method according to claim 11 wherein the database comprises a plurality of daily activity report files.

16. The method according to claim 11 further comprising the steps of:
selecting at least one icon displayed on the first computer representing a file from the database; and
clicking on the icon to initiate the step of downloading the file corresponding to the icon.

17. An apparatus for providing information regarding security services, comprising:

a first computer at a first location, wherein said first computer is connected to the Internet and has a browser software program;

a second computer at a second location, remote from the first location, wherein said second computer is connected to the Internet and has a browser software program;

a database comprising security services information, comprising a plurality of text files relating to security services provided to at least one client stored on computer memory, accessible by said second computer;

means for allowing a user of said first computer to select at least one of the plurality of files from the database accessible by said second computer; and

means for transferring the file selected to said first computer from said second computer via the Internet, so that the file can be reviewed by the user of said first computer.

18. The apparatus according to claim 17 wherein said database comprises a plurality of daily activity reports from a plurality of security officers regarding the security services for at least one client.

19. The apparatus according to claim 17 wherein said database comprises a plurality of incident report files from a plurality of security officers regarding the security services for at least one client.

20. The apparatus according to claim 17 wherein said database comprises a plurality of visual image files.

21. The apparatus according to claim 17 further comprising:
software stored on said second computer which searches said database in response to a search request received from the user of said first computer.

22. The apparatus according to claim 21 wherein the search request comprises alphanumeric information and wherein said software is programmed to search the database for data which matches at least some of the alphanumeric information in the search request.

23. The apparatus according to claim 17 wherein said means for allowing a user to select and download information comprises computer software programmed to interact with said database.

24. The apparatus according to claim 17 wherein said means for allowing a user of said first computer to select and download information from said database comprises computer software running on said second computer, wherein said computer software is

programmed to retrieve and send selected information from said database to said first computer in response to a signal from said first computer.

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